Quick Installation Guide

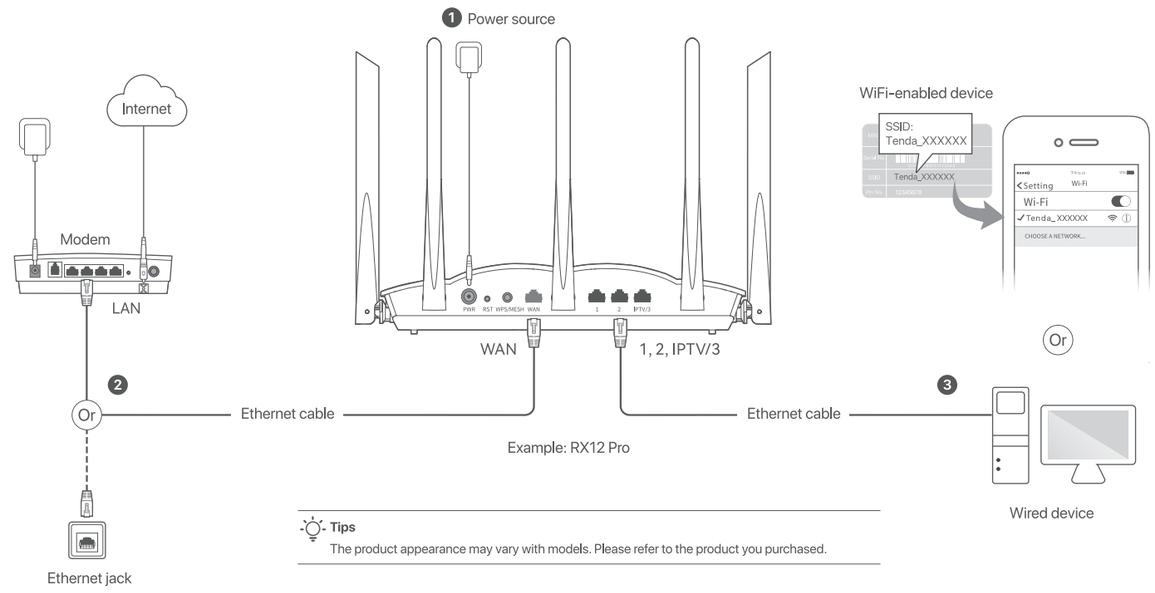
Wi-Fi 6/6E Router

RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro

Package contents

- Wireless router x 1
- Power adapter x 1
- Ethernet cable x 1
- Quick installation guide

Scenario 1: Set up the device as a router



Tips

The product appearance may vary with models. Please refer to the product you purchased.

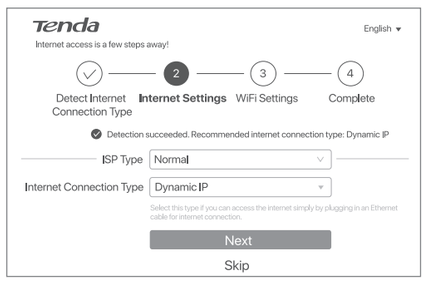
I. Connect the router

Tips

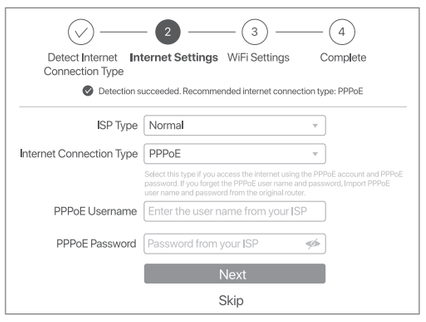
If you use the modem for internet access, power off the modem first before connecting the WAN port of the router to the LAN port of your modem and power it on after the connection.

1. Power on the router.
2. Connect the WAN port of the router to the LAN port of your modem or the Ethernet jack using an Ethernet cable.
3. Connect your wireless client such as a smartphone to the WiFi network of the router, or use an Ethernet cable to connect the computer to the **1, 2**, **IPTV/2** or **IPTV/3** port of the router. The SSID and password can be found on the bottom label of the device.

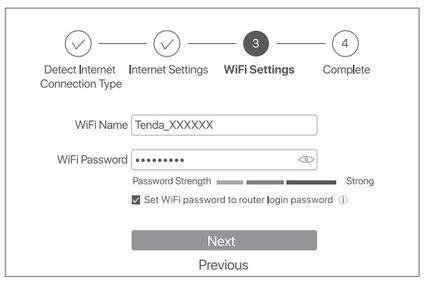
2. The router detects your connection type automatically.
   - If your internet access is available without further configuration (for example, PPPoE connection through an optical modem is completed), click **Next**.



   - If the PPPoE user name and password are required for internet access, select the **ISP Type** based on your region and ISP and enter required parameters (if any). If you forget your PPPoE user name and password, click **Import PPPoE user name and account from the original router** and perform operations as prompted, or you can obtain the PPPoE user name and password from your ISP and manually enter them. Then, click **Next**.



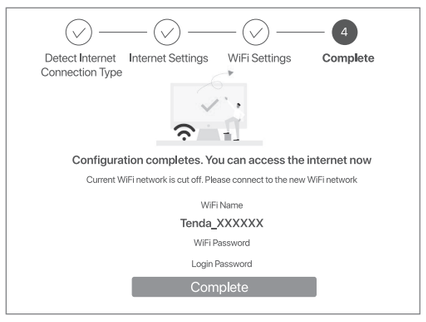
3. Set the WiFi name, WiFi password and login password for the router. Click **Next**.



Tips

The WiFi password is used to connect to the WiFi network, while the login password is used to log in to the web UI of the router.

Done.



To access the internet with:

- WiFi-enabled devices: Connect to the WiFi network using the WiFi name and password you set.
- Wired devices: Connect to a LAN port (**1, 2**, **IPTV/2** or **IPTV/3**) of the router using an Ethernet cable.

Tips

If you completed the configurations using the **Tenda WiFi** App and want to remotely manage the network, tap ◎ on the App home page and use your account to log in.

II. Connect the router to the internet

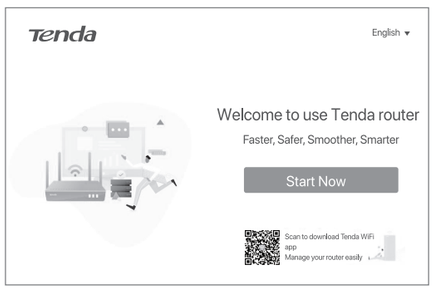
1. Start a browser on the client and enter **tendawifi.com** in the address bar to access the web UI, or run the **Tenda WiFi** app.

or

Download Tenda WiFi App

2. Perform operations as prompted (computer used as an example).

   1 Click **Start Now**.



LED indicator

After the router is powered on for about 40 seconds, the system completes startup. The status of the LED indicator is shown in the following table.

Node Type	LED indicator Status	Description
Primary node	Solid green	The system is starting up, or the router is already connected to the internet.
	Blinking green fast	The router is pending for or performing WPS negotiation or Mesh networking.
	Blinking red slowly	The router failed to connect to the internet.
Secondary node	Solid green	Networking succeeds. Good connection quality.
	Solid orange/ yellow	Networking succeeds. Fair connection quality.
	Solid red	Networking succeeds. Poor connection quality.
	Blinking green fast	Networking by the **WPS** or **WPS/MESH** button or performing WPS negotiation.
	Blinking green slowly	Waiting to connect to another node.
	Blinking red slowly	The router failed to connect the internet.

Jack, ports and buttons

The jacks, ports and buttons may vary with models.

Jack/Port/ Button	Description
POWER PWR	Power jack.
RST Reset	Reset button. When the router is working normally, hold the button down using a needle-like item (such as a pin) for about 8 seconds, and then release it when the LED indicator blinks red fast. The router is reset.
WPS WPS/MESH	WPS/Mesh button. • WPS: When it is used as a WPS negotiation button, you can connect to the WiFi network of the router without entering the WiFi password. **Method**: Press this button for about 1–3 seconds. The LED indicator blinks fast. Within 2 minutes, enable the WPS function of the other WPS-supported device to establish a WPS connection. • Mesh: When it is used as a Mesh networking button, you can extend your network with another device that supports the Mesh function. **Method**: Press this button for about 1–3 seconds. The LED indicator blinks green fast, which indicates the device is searching for another device to form a network. Within 2 minutes, press the **MESH/WPS** button of another device for 1 to 3 seconds to negotiate with this device.
WAN	10/100/1000 Mbps auto-negotiation WAN port. Used to connect to a modem or the Ethernet jack using an Ethernet cable for internet access. **Tips** After the router is connected to an existing network as a secondary node, this **WAN** port is used as a LAN port.
1, 2	10/100/1000 Mbps auto-negotiation LAN port. Used to connect to computers, switches or game machines, etc.
IPTV/3 IPTV/2	10/100/1000 Mbps auto-negotiation LAN/IPTV port. It is a LAN port by default. When the IPTV function is enabled, it can only serve as an IPTV port to connect to a set-top box.

Scenario 2: Set up as an add-on node

I. Add the router to an existing network

Tips

- Please ensure that the router has never been used. If not, reset it first.
- Currently, RX12, TX12, RX12 Pro, TX12 Pro, RX27 Pro, TX27 Pro, Mesh6X, Mesh12X, Mesh 15XP and Mesh21XEP can be networked with each other.

1. Place the router in an elevated and open position within 3 meters from your existing node.
2. Use the power adapter to connect the router to a power source, and wait until its LED indicator blinks green slowly.
3. Press the **WPS** or **WPS/MESH** button of the router for about 3 seconds. The LED indicator blinks green fast. Within 2 minutes, press the **MESH/WPS** button of the node of the existing network for 3 seconds to negotiate with this router.

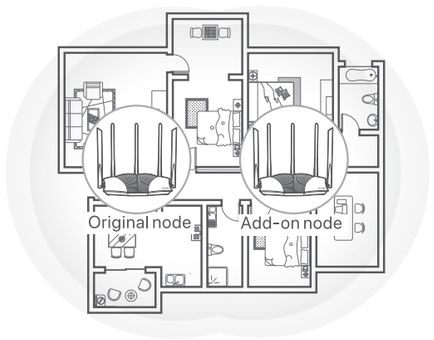
When the LED indicator of the router lights solid green, the networking is successful and the router becomes a secondary node in the network.

II. Relocate the router

1. Refer to the following relocation tips to locate the router to a proper position:
   - Ensure that the distance between any two nodes is less than 10 meters.
   - Keep your nodes away from electronics with strong interference, such as microwave ovens, induction cookers, and refrigerators.
   - Place the nodes in a high position with few obstacles.
2. Power on the router again till the LED indicator blinks green slowly.

Tips

If the LED indicator of router keeps blinking green slowly for more than 3 minutes, relocate the router and move it closer to the primary node.



Example: RX12 Pro

Tips

The product appearance may vary with models. Please refer to the product you purchased.

3. Observe the LED indicator of the router until the LED indicator lights one of the following colors:

Solid green	Networking succeeds. Excellent connection quality.
Solid orange/yellow	Networking succeeds. Fair connection quality.
Solid red	Networking succeeds. Poor connection quality.

4. If the router's LED indicator blinks red slowly, relocate it by repeating the preceding steps to get an optimal connection quality.

Done.

To access the internet with:

- Wired devices: Connect to the LAN ports of your nodes.
- Wireless devices: Connect to your WiFi network using the WiFi name and password of your existing WiFi network.

FAQ

Q1: I cannot log in to the web UI of the router by visiting tendawifi.com. What should I do?

A1: Try the following solutions:

- If you are using a WiFi-enabled device, such as a smartphone:
  - Ensure that it connects to the WiFi network of the router.
  - Ensure that the cellular network (mobile data) of the device is disabled.
- If you are using a wired device, such as a computer:
  - Ensure that **tendawifi.com** is entered correctly in the address bar, rather than the search bar of the web browser.
  - Ensure that the computer is connected to the LAN port of the router properly using an Ethernet cable.
  - Ensure that the computer is set to **Obtain an IP address automatically** and **Obtain DNS server address automatically**.

If the problem persists, reset the router by referring to **Q2** and try again.

Q2: How to restore my device to factory settings?

A2: When your device is working properly, hold down the **RST** or **Reset** button of your device using a needle-like item (such as a pin) for about 8 seconds, and release it when the LED indicator blinks red fast. When the LED indicator lights solid green, your device is reset successfully.

Q3: The device failed to be detected by the Tenda WiFi app upon my first time using the device. What should I do?

A3: Try the following solutions:

1. Ensure that your smartphone is connected to the default WiFi network of the device.
2. Ensure that the network permission of **Tenda WiFi** app is enabled, you can tap **Settings** > **Tenda WiFi** to enable it.

If the problem persists, please reset the router and try again.

Q4: I cannot find the 5 GHz/6 GHz WiFi network of the router on my WiFi-enabled device. What should I do?

A4: Try the following solutions:

- Check whether your WiFi-enabled device supports 5 GHz or 6 GHz WiFi network. Only devices supporting 5 GHz/6 GHz network can find and connect to the 5 GHz/6 GHz WiFi network.
- Check whether you have enabled **Unify 2.4 GHz & 5 GHz** or **Unify 2.4 GHz & 5 GHz & 6 GHz** on the WiFi Settings page. If it is enabled, disable it and try again.

Q5: When I use the product as a router, I cannot access the internet after the configuration. What should I do?

A5: Try the following solutions:

- Check whether the WAN port of the router is connected to a modem or Ethernet jack properly.
- Log in to the web UI of the router and navigate to the **Internet Settings** page. Follow the instructions on the page to solve the problem.

If the problem persists, try the following solutions:

- For WiFi-enabled devices:
  - Check whether your WiFi-enabled devices are connected to the WiFi network of the router.
  - Visit **tendawifi.com** to log in to the web UI and change your WiFi name and WiFi password on the **WiFi Settings** page. Then try again.
- For wired devices:
  - Check whether your wired devices are connected to a LAN port properly.
  - Check whether wired devices are set to **Obtain an IP address automatically** and **Obtain DNS server address automatically**.

Wall Mounting

This router can be installed on the wall with two screws. The recommended wall mounting tools are as follows:
[Expansion bolt] Outer diameter: 6.0 mm; Length: 26.4 mm
[Screws] Thread diameter: 3 mm; Length: 14 mm; Head diameter: 5.2 mm

Get support and services

For technical specifications, user guides and more information, please visit the product page or service page on **www.tendacn.com**. Multiple languages are available.
You can see the product name and model on the product label .

https://www.tendacn.com/service/default.html

CE Mark Warning

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

This equipment should be installed and operated with a minimum distance 20cm between the device and your body.

NOTE: (1) The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. (2) To avoid unnecessary radiation interference, it is recommended to use a shielded RJ45 cable.

Declaration of Conformity

Hereby, SHENZHEN TENDA TECHNOLOGY CO., LTD. declares that the device is in compliance with Directive 2014/53/EU.
The full text of the EU declaration of conformity is available at the following internet address:
https://www.tendacn.com/download/list-9.html

English: Operating Frequency/Max Output Power **Polski:** Częstotliwość pracy / Maksymalna moc wyjściowa **Deutsch:** Betriebsfrequenz/Max. Ausgangsleistung **Русский:** Рабочая частота/макс. выходная мощность **Français:** Fréquence de fonctionnement/Puissance de sortie maximale **Nederlands:** Bedrijfsfrequentie/Maximaal uitgangsvermogen **Čeština:** Provozní frekvence/maximální výstupní výkon **Română:** Frecvența de funcționare/Puterea maximă de ieșire **Português:** Frequência de Funcionamento/Potência Máxima de Saída **Svenska:** Driftsfrekvens / Max Uteffekt **Slovenský:** Prevádzková frekvencia/maximálny výstupný výkon **Ελληνικά:** Συχνότητα Λειτουργίας/Μέγιστη Ισχύς Εξόδου **Magyar:** Működési frekvencia/Maximális kimeneti teljesítmény **Italiano:** Frequenza operativa/Potenza di uscita massima **Български:** Работна честота/максимална изходна мощност **Español:** Frecuencia operativa/Potencia de salida máxima **Eesti:** Töösagedus/Max väljundvõimsus **Dansk:** Driftsfrekvens/Maks. Udgangseffekt **Suomi:** Toimintataajuus/maksimilähtöteho **Hrvatski:** Radna frekvencija/Maksimalna izlazna snaga **Latviešu:** Operējošās frekvences/ Maksimālā jauda **Lietuvių:** Darbinis dažnis / maksimali išėjimo galia **Slovenščina:** Delovna frekvenca/Največja izhodna moč **Türkçe:** Çalışma Frekansı/Maks. Çıkış Gücü **عربي:** تردد التشغيل / الحد الأقصى لطاقة الإخراج	2412MHz–2472MHz/20dBm 5150MHz–5350MHz (indoor use only)/23dBm 5945MHz–6425MHz/23dBm (RX27 Pro/TX27 Pro)

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
– Reorient or relocate the receiving antenna.
– Increase the separation between the equipment and receiver.
– Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
– Consult the dealer or an experienced radio/TV technician for help.
Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
FCC regulations restrict the operation of this device to indoor use only.
The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10,000 feet.
Operation of transmitters in the 5.925–7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.
Radiation Exposure Statement
This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules.
This equipment should be installed and operated with minimum distance 20cm between the device and your body.
Caution:
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.
This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
Operating frequency:
RX12/TX12/RX12 Pro/TX12 Pro: 2412–2462 MHz, 5150–5350 MHz, 5725–5825 MHz
RX27 Pro/TX27 Pro: 2412–2462 MHz, 5150–5350 MHz, 5725–5825 MHz, 5925–7125 MHz

NOTE: (1) The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. (2) To avoid unnecessary radiation interference, it is recommended to use a shielded RJ45 cable.

RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.
User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.

	AT	BE	BG	CH	CY	CZ	DE	DK	EE	EL	ES	FI	FR	HR	HU	IE
	IS	IT	LI	LT	LU	LV	MT	NL	NO	PL	PT	RO	SE	SI	SK	UK(NI)

	UK

English–Attention: In EU member states, EFTA countries, Northern Ireland and Great Britain, the operation in the frequency range 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) and 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) is only permitted indoors.

Polski–Uwaga: W państwach członkowskich UE, krajach Europejskiego Stowarzyszenia Wolnego Handlu (EFTA), Irlandii Północnej i Wielkiej Brytanii praca w zakresie częstotliwości 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) i 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) jest dozwolona tylko w pomieszczeniach.

Deutsch–Achtung: In den EU-Mitgliedsstaaten, den EFTA-Ländern, Nordirland und Großbritannien ist der Betrieb im Frequenzbereich 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) und 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) nur in Innenräumen erlaubt.

Français–Attention: Dans les États membres de l'UE, les pays de l'AELE, l'Irlande du Nord et la Grande-Bretagne, l'utilisation dans la gamme de fréquences 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) et 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) n'est autorisée qu'en intérieur.

Nederlands–Aandacht: In de EU-lidstaten, de EVA-landen, Noord-Ierland en Groot-Brittannië is gebruik in het 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) en 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) frequentiebereik alleen binnenshuis toegestaan.

Čeština–Pozor: V členských státech EU, zemích ESVO, Severním Irsku a Velké Británii je provoz ve frekvenčním rozsahu 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) a 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) povolen pouze v interiéru.

Română–Atenție: În statele membre UE, țările EFTA, Irlanda de Nord și Marea Britanie, operarea în intervalul de frecvență 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) și 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) este permisă numai în interior.

Português–Atenção: Nos estados membros da UE, países da EFTA, Irlanda do Norte e Grã-Bretanha, o funcionamento na gama de frequências 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) e 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) só é permitido no interior.

Svenska–Upprmärksamhet: I EU medlemsstater, EFTA - länderna, Nordirland och Storbritannien är det endast tillåtet att använda frekvensområdet 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) MHz och 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) inomhus.

Slovenský–Pozor: V členských štátoch EÚ, krajinách EFTA, Severnom Írsku a Veľkej Británii je prevádzka vo frekvenčnom pásme 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) a 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) povolená len v interiéri.

Ελληνικά–Προσοχή: Στα κράτη μέλη της ΕΕ, στις χώρες της ΕΖΕΣ, στη Βόρεια Ιρλανδία και στη Μεγάλη Βρετανία, η λειτουργία στην περιοχή συχνοτήτων 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) a 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) επιτρέπεται μόνο σε εσωτερικούς χώρους.

Magyar–Figyelem: Az EU-tagállamokban, az EFTA-országokban, Észak-Írországban és Nagy-Britanniában az 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) zés az 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro)-es frekvenciatartományban való működtetés csak beltérben engedélyezett.

Italiano–Attenzione: Negli Stati membri dell'UE, nei Paesi EFTA, nell'Irlanda del Nord e in Gran Bretagna, il funzionamento nella gamma di frequenze 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) e 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) è consentito solo in ambienti chiusi.

Български–Внимание: В страните–членки на ЕС, страните от ЕАСТ, Северна Ирландия и Великобритания, работата в честотния диапазон 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) и 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) е разрешена само на закрито.

Español–Atención: En los estados miembros de la UE, los países de la AELC, Irlanda del Norte y Gran Bretaña, el rango de frecuencia operativa de 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) y 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) solo está permitido en interiores.

Eesti–Tähelepanu: EL-o liikmesriikides, EFTA riikides, Põhja-Iirimaal ja Suurbritannias on sagedusvahemikus 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) ja 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) kasutamine lubatud ainult siseruumides.

Dansk–Bemærk: I EU-medlemslandene, EFTA-landene, Nordirland og Storbritannien er drift i frekvensområdet 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro)z og 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) kun tilladt indendørs.

Suomi–Huom: Eu-maissa, EFTA-maissa sekä Isossa-Britanniassa ja Pohjois-Irlannissa taajuusaluetta 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) ja 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) on sallittua käyttää ainoastaan sisätiloissa.

Hrvatski–Pozornost: U državama članicama EU, zemljama EFTA-e, Sjevernoj Irskoj i Velikoj Britaniji, rad u frekvencijskom rasponu od 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) i 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) dopušten je samo u zatvorenom prostoru.

Latviešu–Uzmanību: ES valstīs, EBTA valstīs, Ziemeļīrijā un Lielbritānijā, operēšana iekštelpās ir atļauta tikai 5150 MHz -5350 MHz un 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) ir 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) diapazonā.

Lietuvių–Dėmesio: ES valstybėse narėse, ELPA šalyse, Šiaurės Airijoje ir Didžiojoje Britanijoje 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) in 5945 MHz – 6425 MHz dažnių diapazone leidžiama veikti tik patalpose.

Slovenščina–Pozor: V državah članicah EU, državah EFTA, Severni Irski in Veliki Britaniji je delovanje v frekvenčnem območju 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) in 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) dovoljeno samo v zaprtih prostorih.

Íslenska–Athugið: Í aðildarríkjum ESB, EFTA-löndum, Norður-Írlandi og Bretlandi er rekstur á tíðnisviðinu 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) og 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) aðeins leyfður innandyra.

Norsk–OBS: I EUs medlemsland, EFTA–land, Nord-Irland og Storbritannia er drift i frekvensområdet 5150MHz – 5350MHz (RX12/TX12/RX12 Pro/TX12 Pro/RX27 Pro/TX27 Pro) in 5945 MHz – 6425 MHz (RX27 Pro/TX27 Pro) kun tillatt innendørs.

Safety Precautions

Before performing an operation, read the operation instructions and precautions to be taken, and follow them to prevent accidents. The warning and danger items in other documents do not cover all the safety precautions that must be followed. They are only supplementary information, and the installation and maintenance personnel need to understand the basic safety precautions to be taken.
– The device is for indoor usage only.
– For desktop mounting, the device must be horizontally mounted for safe use.
– If the device supports wall mounting, the device is only suitable for mounting at heights ≤ 2 m.
– Do not use the device in a place where wireless devices are not allowed.
– Please use the included power adapter.
– Mains plug is used as the disconnect device, and shall remain readily operable.
– The power socket shall be installed near the device and easily accessible.
– Operating environment: Temperature: 0°C – 40°C; Humidity: (10% – 90%) RH, non-condensing; Storage environment: Temperature: -40°C to +70°C; Humidity: (5% – 90%) RH, non-condensing.
– Keep the device away from water, fire, high electric field, high magnetic field, and inflammable and explosive items.
– Unplug this device and disconnect all cables during lightning storms or when the device is unused for long periods.
– Do not use the power adapter if its plug or cord is damaged.
– If such phenomena as smoke, abnormal sound or smell appear when you use the device, immediately stop using it and disconnect its power supply, unplug all connected cables, and contact the after-sales service personnel.
– Disassembling or modifying the device or its accessories without authorization voids the warranty, and might cause safety hazards.
– For latest safety precautions, see **Safety and Regulatory Information** on **www.tendacom.cn**.

Technical Support
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V2.0 Keep for future reference.