N3W-4H V2.0 Upgrade Instructions

Hardware Version: V2.0

Firmware Version: V12.1.7.12

Release Notes：

1. Optimized ONVIF protocol compatibility.
2. Optimized App playback experience.
3. Fixed some known issues.

Note:

1. This firmware is only applicable to N3W-4H and the current firmware version is V12.1.1.XX, V12.1.5.XX or V12.1.6.XX. Please confirm the product model before upgrading.

2. Please use a USB device in FAT32, NTFS, or exFAT format.

GUI upgrade: Download the upgrade firmware, and unzip it to the root directory of the USB device. Log in to the GUI of the NVR, navigate to **Maintenance** > **Device Upgrade** > **Local Upgrade**, unplug the mouse, and then insert the USB device into the USB port, when the device detects the upgrade file, it will automatically upgrade your NVR.

Web UI upgrade: Download the upgrade firmware and unzip it. Log in to the web UI of the NVR, navigate to **System Management** > **System Maintenance** > **Device Upgrade** > **Local Upgrade**, and select the BIN file of the upgrade file to upgrade your NVR.

3. During upgrading, do not directly unplug the USB device or cut off the power supply of the NVR; it may cause upgrade fails or damage the NVR.